

Sandralyn Bailey

FILED/ACCEPTED 03-123

From: ETCorley@aol.com
Sent: Thursday, November 30, 2006 7:28 AM
To: KJMWEB
Subject: disability access to phones

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

DOCKET FILE COPY ORIGINAL

Sir: I have seen the Today Show report shown 11-29-06 on abuses relative to hearing impaired access to telephones. To say that it is distressing would be a massive understatement. One must ask where is the F.C.C.? Add my voice to those **demanding** change. Now!

E. Terrill Corley
Tulsa Ok 74114

03-123

Sandralyn Bailey

From: Jacqueline Moon [jmmoon@dslextreme.com]
Sent: Thursday, November 30, 2006 12:07 AM
To: KJMWEB
Subject: Comments to the Chairman

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Jacqueline Moon (jmmoon@dslextreme.com) writes:

I am appalled at the FCC's nonaction regarding the fleecing of America in regards to you aiding criminal acts through your IP Relay program that was disclosed on the Today Show 11/29/06. We need some answers on how you plan to stop this from happening. FCC is supposed to be set-up to protect the public not destroy it.

Server protocol: HTTP/1.1
Remote host: 68.183.122.156
Remote IP address: 68.183.122.156

DEC - 7 2006

103-123

Sandra Lyn Bailey

From: katie baker [kt8baker2@dejazzd.com] **Federal Communications Commission**
Sent: Wednesday, November 29, 2006 8:30 PM **Office of the Secretary**
To: KJMWEB
Cc: Keith Baker; Michael Copps; Jonathan Adelstein; dtaylor@tateweb; Robert McDowell
Subject: IP Relay

My husband and I saw NBC's Today Show story on how the IP Relay Phone Service is being exploited by scammers and thieves, instead of its intended use to aid the deaf.

Lisa Myers explained that \$92million is spent each year providing free overseas calls, including threats, obscenities, and terror. All with the FCC's blessing and laws protecting privacy of such terrorists and criminals. Myers quoted the FCC as saying you are "aware of this problem and will make necessary rule changes". RULE CHANGES??? How about making it IMPOSSIBLE to use this IP Relay unless you can prove you are deaf, and even then no privacy rules, and keep all records available for legal purposes. We intend to write our congressmen and pursue this travesty on our own. Can you put something in writing in everyone's phone bill who is being charged these "disability access fees" that this IP Relay is going to be thoroughly changed and REFUND US THIS WASTED MONEY?

Dr. & Mrs. G.K. Baker
82 Keila Ave.
Lewisburg, PA 17837
(570) 523-9418

SandraLyn Bailey

03-125

From: Teresa Bass [tbassphoto@earthlink.net]
Sent: Wednesday, November 29, 2006 5:50 PM
To: KJMWEB
Subject: Comments to the Chairman

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Teresa Bass (tbassphoto@earthlink.net) writes:

Mr. Chairman,
It has come to my attention that serious criminals are using our phone technology that suppose to service people with speech and hearing disabilities. And absolutely nothing is being done about it. In fact I found out it is against the law to do anything about it. I am voicing my american opinion and want to be sure you know how much I think this is wrong. I can not believe anyone who has knowledge of this, allows it to continue. Please, I ask whatever powers you hold, to use them for the greater good of this country and the safety of it's people to change the laws, so that this stops as soon as possible. Innocent people are being robbed, rapped, and very possibly killed because nothing is being done about this. DO SOMETHING!

Thank you, Teresa Bass

Server protocol: HTTP/1.1
Remote host: 24.148.219.40
Remote IP address: 24.148.219.40

Sandralyn Bailey

03-125
FILED/ACCEPTED

From: Len McCoy [lenmccoy@moscow.com]
Sent: Wednesday, November 29, 2006 4:10 PM
To: KJMWEB
Subject: Complaint related to expose on the TODAY SHOW (11-29-06)
DEC - 7 2006
Federal Communications Commission
Office of the Secretary

Dear Mr. Chairman:

I am writing to express my surprise and outrage concerning the laws, policies, and oversight related to helping the deaf communicate (as detailed on the TODAY show today) Obviously, I am supportive of helping deaf persons communicate, but to continue to allow thieves and other corrupt persons to use this system to manipulate, bilk, and steal from others is unconscionable. Also, to put operators in the position of communicating illicit and illegal messages is completely abhorrent. Please see that necessary laws and policies change this heinous situation.

Thanks for your consideration.

Len McCoy
Moscow, Idaho

SandraLyn Bailey

03-123

From: pclements512@netzero.net
Sent: Wednesday, November 29, 2006 3:18 PM
To: KJMWEB; Michael Copps; Jonathan Adelstein; dtayloratateweb; Robert McDowell; FCCINFO
Cc: senator@mikulski.senate.gov; senator@sarbanes.senate.gov
Subject: Criminal Activity on Phone Services for the Deaf

TO: The Federal Communications Commission

The Senators from Maryland

The 2nd District of Maryland House Representative

The Investor Relations Staff of Verizon

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

I saw the Today Show story this morning (November 29, 2006) regarding the abuse of the telephone service for the deaf, I believe known as "IP Relay service." Apparently, you do not have to qualify as deaf in any way before getting on the line. In fact illegal activity is more common than deaf communications. Several operators on the show describe some of the disgusting communications they are forced to engage in without being able to refuse or complain.

And for law enforcement to surveille these calls is illegal!? For the FBI to get involved is illegal?! You've got to be kidding! The Bush Administration has no difficulty eavesdropping on Quakers! Or demanding phone records from all the big telephone providers. Why can you not intercept blatant criminality?

I believe your job is protecting the American people from fraud and abuse in communications. Why are you not doing this? Are you yet another agency staffed by incompetents?

I suggest you shut down this service immediately! I would hope that every American would refuse to pay that portion of the phone bill that funds this out-of-control crook line! I am sending this to my representatives also, and expect them to act on my behalf, since you seem incapable.

Thank you for your prompt action.

Phyllis Clements

American Citizen

03-123

To see the story as presented, please click this link

<http://video.msn.com/v/us/v.htm?g=caa87e47-9035-448e-b4c3-4ce95c3c08a7&f=06/64&fg=email>

DEC - 7 2006

03-125

Federal Communications Commission
Office of the Secretary**SandraLyn Bailey**

From: ROBERTA LACEY [robertalacey@msn.com]
Sent: Wednesday, November 29, 2006 2:34 PM
To: KJMWEB; Michael.Copps@ffc.gov; Jonathan.Adelstein@ffc.gov; dtayloratweb; Robert McDowell
Subject: TELECOMMUNICATION RELAY SERVICE FUND

I am appalled at what I heard about the mishandling of funds to help the hearing and speech-impaired customers. I understand the government is suppose to be doing something about this matter and yet NOTHING HAS BEEN DONE FOR THE PAST FEW YEARS. What will it take to get the BIG FAT CATS off their butts and start working for the citizens of the United States instead of getting FATTER????

Please consider this plea as an incentive to change this situation and look at this as a BIG CHALLENGE for you to work on.

Thanks

Roberta Lacey

03-123

Sandralyn Bailey

DEC - 7 2006

From: Neil [ngkf@cox.net]
 Sent: Wednesday, November 29, 2006 12:34 PM
 To: KJMWEB
 Subject: Deaf and Impaired telephone service

Federal Communications Commission
 Office of the Secretary

I'm sure you know, by now, that the Today Show ran a story about fraud, abuse, sexual depravity and theft occurring with the Deaf and Impaired Telephone Service that the public is paying for. This story flabbergasted me before making **MAD AS HELL**. How could the FCC set up rules, and then allow those rules to continue, that create and allow such a criminal service to exist and thrive? What the hell is wrong with you people?

The worst of it is that this can be stopped with the simple revision of allowing operators to report extremely suspicious calls and, then, having those calls traced. Use the Federal Wiretapping Act that President Bush loves so much. I'm sure you could even get a warrant (though none seems to be necessary). The point is that this activity is entirely preventable. I expect that, very soon, it will be. You can be sure my Congressman, Sen.'s Reid and Ensign, along with the President will be notified of my outrage. I'm sure this is only 1 of several million letters demanding it be stopped. **NOW**.

Neil Gilfillan
 8428 Lomack Ct.
 Las Vegas, Nv. 89145
 702-878-6690

"...I took a little risk.
 Send Lawyers, Guns and Money
 Dad, get me out of this." - Warren Zevon

Sandralyn Bailey

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05123

From: Greg Mete [gmete_pac@hotmail.com]
Sent: Wednesday, November 29, 2006 12:19 PM
To: KJMWEB
Subject: Comments to the Chairman

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Greg Mete (gmete_pac@hotmail.com) writes:

Dear Chairman Martin:

On the Today show I saw a segment that really disturbed me. It was regarding scammers abusing phone services for the deaf that we tax payers pay for. Apparently the operators are required to transmit the messages to the hearing impaired and their parties word for word no matter how vile it is. This includes Nigerian money scams, sexual predators and racist comments. Apparently the FCC is aware of this and nothing has been done.

I want this to be fixed and I want it fixed now. If you are aware of this you need to contact the congress and have them change this law. I hope you have not been ignoring this. I know you have important things to do but doing the right thing is important, too. I expect you to work immediately towards a resolution. I have written my legislatures to help you.

Thank you for your time. You can see the javascript of the segment here:
<http://www.msnbc.msn.com/id/3032633/>

Greg Mete
Kodiak Alaska

Server protocol: HTTP/1.1
Remote host: 65.74.91.29
Remote IP address: 65.74.91.29

Sandralyn Bailey

03-123

From: Eugenia Shipowick [eshipowick2000@yahoo.com]
Sent: Wednesday, November 29, 2006 11:41 AM
To: KJMWEB
Subject: Disability Access System - Priority

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Federal Communications Commission
Office of the Secretary

OUTRAGE is a small word for the way I feel about the misuse of the disability access system over telephones/internet.

There must be a way to prevent crooks from using this system which is costing about \$92 million per year. Why should we pay for criminals and pornography promoters/users. Some of these scammers are from Nigeria, we were told (Today Show).

DO SOMETHING SOON!!! Americans shouldn't have to put up with this kind of crime.

Eugenia Shipowick
Portland, Oregon area

Cheap Talk? Check out Yahoo! Messenger's low PC-to-Phone call rates.

Sandralyn Bailey

03-123

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

From: Dennis Jenkins [djjenkins98@hotmail.com]
Sent: Wednesday, November 29, 2006 11:14 AM
To: Robert McDowell
Subject: TTY System Abuse

Dear Mr. McDowell,

It has come to my attention (TODAY Show, Nov. 29, 2006) that the TTY System is being abused by criminal and that there is no system in place to stop this abuse.

Please make the changes necessary to stop this abuse. The federal government should take steps at all levels to to stop criminal activity or report it to the proper authorities.

Freedom is not freedom when criminals use it to abuse individuals.

Sincerely,

Dennis J. Jenkins
Keokuk, IA

Sandralyn Bailey

03-123

From: michelle bartlett [moonwaterfrog@yahoo.com]
Sent: Wednesday, November 29, 2006 11:08 AM
To: KJMWEB
Subject: Comments to the Chairman

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

michelle bartlett (moonwaterfrog@yahoo.com) writes:

I was very upset to see the story on the today show about the phone service for the deaf. I owned a buisness and was called several times a week from people pretending to be deaf and needing to buy mechandise in large amounts with a credit card, lucky for us the operator broke the rules and told us what was going on so that we were able to avoid these calls. I hope that this issue will be changed soon and I can't believe that you have allowed this to go on this long with the knowledge of what these people do.

Server protocol: HTTP/1.1
Remote host: 72.0.177.59
Remote IP address: 72.0.177.59

Sandralyn Bailey

07-123
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From: Seth Eskigian [seth@espionagemedia.com]
Sent: Wednesday, November 29, 2006 11:02 AM
To: Robert McDowell
Subject: TODAY Show Report

DEC - 7 2006

*Federal Communications Commission
Office of the Secretary*

Mr. McDowell:

This morning there was a report on the TODAY Show which uncovered a GREAT ABUSE of the telephone service we provide for the deaf and hearing impaired. Criminals from around the globe are utilizing this system to scam American citizens and businesses out of money as well as other things. The loophole seems to be in the law that provides this service to people who need it to communicate with the world allows unwanted parties to call them and, by law, the "interpreter" is required to type EVERY WORD they say, without question, word-for-word. Therefore these criminals are saying lies and/or using threatening language in order to get the people to do what they want. The "interpreter", knowing the person is being scammed, by law, cannot do ANYTHING about it. Cannot report it; cannot intervene; cannot warn the victim; The abuse that was shown in the TODAY Show piece was OUTRAGEOUS and must be stopped.

Please respond to my message so I know you have received it.

Thank you for your attention in this matter.

Seth Eskigian
Van Nuys, CA

03-123

Sandralyn Bailey

From: Stan Pine [Orspine@hotmail.com]
Sent: Wednesday, November 29, 2006 10:40 AM
To: KJMWEB
Subject: Comments to the Chairman

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Stan Pine (Orspine@hotmail.com) writes:

Watching the TODAY SHOW this morning, I was outraged to hear about the lack of intervention of the FCC in the mis-use of phone services for the hearing impaired to scam and threaten. Americans. STAND UP AND DO SOMETHING!!

Server protocol: HTTP/1.1
Remote host: 64.77.203.228
Remote IP address: 64.77.203.228

Sandralyn Bailey

03-123

From: Dave & Heidi West [davenheidi@relia.net]
Sent: Wednesday, November 29, 2006 10:13 AM
To: KJMWEB
Cc: Michael Copps; Jonathan Adelstein; dtaylor@tateweb; Robert McDowell
Subject: FCC needs to change the rules to help the deaf not to help criminals!!

Importance: High

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Dear heads of the FCC,

I found this story to be horrible and wrong and want to know what your going to do get the rules changed so my money is not going to criminals but to help the deaf. Please see this link for the full story I know you're busy it's short but not sweet. This needs to be changed ASAP!!!

I found this on MSNBC powered by MSN Video and thought you should see it first hand.

Click this link

<http://video.msn.com/v/us/msnbc.htm?g=caa87e47-9035-448e-b4c3-4ce95c3c08a7&f=00&fg=email>

Thanks

Heidi West

heidew@relia.net

Sandalyn Bailey

03-123

From: S Schreiner [rowanscrazymom@yahoo.com]
Sent: Wednesday, November 29, 2006 10:11 AM
To: today@nbc.com
Cc: KJMWEB; Michael Copps; Jonathan Adelstein; dtayloratweb; Robert McDowell;
Richmond@ic.fbi.gov
Subject: Hearing/speech impaired teleservices report

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Hi There,

There was a report this morning on your show regarding the abuse of hearing and speech impaired operator services by criminals that was of great interest to us.

On three occasions within the last 12 months, we have received IPS operator assisted calls from individuals posing as impaired, attempting to place credit card orders with our firm for safety products, with order totals in the \$10k-\$30k range. The conversations are lengthy, asking for pricing, availability, quantity discounts, shipping information, etc. The individuals usually request freight forwarding services to locations outside the US, and provide apparently valid credit card information - including card verification codes. The telephone numbers (we reverse directory searched the most recent phone and fax numbers we were provided with) have been from inside the US, as have the billing addresses supplied for the credit card being used.

Fortunately for us, the credit cards could never be authorized for any of the amounts on these orders.

We made it a point to attempt processing prior to processing the actual orders, and on the third instance we actually called our merchant service provider, who provided us with the issuing bank information, and the card was found to be fraudulent. All of the information we had obtained on that third instance was provided to the issuing bank for investigation.

In two of three instances, before we thought it through and became truly suspicious, the individuals attempting these transactions also used email as an alternative means of communication for additional product information and pricing.

So, not only are "we the people" paying that fee to our telephone service providers for this much needed impaired assistance program, we are in all likelihood paying for the results of fraudulent business transactions and credit card theft as well. If one were to look at the dollar amounts involved in just the three attempts at our company, the value of attempts that succeeded could potentially cost the US millions and millions.

Here's to hoping the FCC makes some changes, and the FBI finds them all.

Sincerely,

Sharon Schreiner
Williamsburg, VA

Everyone is raving about the all-new Yahoo! Mail beta.

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DEC - 7 2006

03-123

Sandralyn Bailey

From: Kamahe@aol.com
Sent: Wednesday, November 29, 2006 10:09 AM
To: KJMWEB
Subject: *Please make changes to deaf phone service preventing criminals from misusing it!*

Federal Communications Commission
Office of the Secretary

Dear Commissioner:

I was very disturbed by what I saw on the news this morning about how criminals use deaf phone services. I think it needs to be a law that an operator can refuse to process a call and that they should also pass a threatening or criminal message on to the authorities. How can the FCC allow such misuse at taxpayers expense? This is frightening and disturbing! Please let me know what you intend to do about it. Sincerely, Kathleen Stevens

Sandralyn Bailey

03-123

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From: JOAN WOODSON [joan.woodson@worldnet.att.net]
Sent: Wednesday, November 29, 2006 9:50 AM
To: KJMWEB
Subject: Today show

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

It was appaling to watch the news story on the Today show this morning to see the misuse of the telephone service that is set up to aid the impaired. Misuse is not a strong enough term for what apparently is happening with this service, crime, stealing etc.

There MUST be a solution!

I do NOT want any more of my money funding this sham!

I will expect to see a positive outcome to this debacle.

Joan Woodson

Sandralyn Bailey

03-123

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

From: Pamela R. Kreiter [Prkreiter@hotmail.com]
Sent: Wednesday, November 29, 2006 9:50 AM
To: KJMWEB
Subject: Comments to the Chairman

Pamela R. Kreiter (Prkreiter@hotmail.com) writes:

I am outraged by the story on the 'Today Show 'this morning.
I agree - Changes need to happen - right away. The FCC should have criminal charges pressed against them by the American People for Fraud and be reimbursed for the IP calls we have paid for. I am Disabled myself and was unable to pay for my cell phone plan, for myself and my elderly disabled father because of the cost. I think we should have the same "free service" as the thieves, thugs and terrorists. I'd like to know - When will I be able to stop paying thier bill so I can pay my own? Pam Kreiter

Server protocol: HTTP/1.1
Remote host: 67.1.14.214
Remote IP address: 67.1.14.214

Sandralyn Bailey

03-123

From: Melissa [O'Brien@www.fcc.gov]
Sent: Wednesday, November 29, 2006 9:37 AM
To: KJMWEB
Subject: Comments to the Chairman

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Federal Communications Commission
Office of the Secretary

Melissa (O'Brien) writes:

I just watched the NBC Today Show story about people using the Relay system (intended to help the deaf on the telephone) for other, more seedy purposes. I was one of those people who recieved a phone call last year from some pervert. I could not believe the operator was allowed to repeat such a message. It was rude and disgusting and my first thought was - what if my children had answered the call. I work as a reporter, so I thought the call was from someone I was working with who was deaf, only to receive an obscene message.

This needs to be stopped. These poor operators should not be made to repeat this filth. It is not acceptable that you have known about this for years and not done anything about it.

I hope you will put a stop to it soon.

Melissa O'Brien
Tampa FL

Server protocol: HTTP/1.1
Remote host: 71.243.248.201
Remote IP address: 71.243.248.201

03-123

Sandralyn Bailey

From: Michael Melhado [mmelhado@aol.com]
Sent: Wednesday, November 29, 2006 8:59 AM
To: KJMWEB
Subject: Comments to the Chairman

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DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Michael Melhado (mmelhado@aol.com) writes:

Mr. Chairman:

I am disgusted by the reports of abuses concerning internet hearing impaired services. The people paying for these services demand more vigilant supervision to see that the use of their funding and your services are not abused. I hope that you will aggressively correct the matter in a timely manner.

Server protocol: HTTP/1.1
Remote host: 67.8.150.101
Remote IP address: 67.8.150.101

Sandralyn Bailey

From: Ed at Bean & Dunn [ed_gmac@yahoo.com]
Sent: Wednesday, November 29, 2006 8:57 AM
To: KJMWEB
Subject: TTY Service

03-123
FILED/ACCEPTED

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

I saw the report on NBC this morning concerning the abuses of the TTY system. This needs to be fixed. Criminals, especially foreign criminals, should not be protected. Operators must be given the right to refuse to forward messages that are considered lewd or criminal in nature. Just as I am obligated to report a crime, the operators must be obligated to report anyone who is suspected of using this service to commit a crime.

Cheap Talk? Check out Yahoo! Messenger's low PC-to-Phone call rates.

Sandralyn Bailey

03-123
FILED/ACCEPTED

From: Tim Black [tblack1100@sbcglobal.net]
Sent: Wednesday, November 29, 2006 8:44 AM
To: Jonathan Adelstein; dtayloratateweb; Robert McDowell
Subject: *IP relay service...are you people insane!!*

DEC - 7 2006

*Federal Communications Commission
Office of the Secretary*

I just learned of the illegal use of the IP relay service by criminals around the world. Not only is it being used for everything from theft to violent threats, but the FCC has known about it for years. Other than a very serious lack of effort on your part, there is absolutely no reason why you could not have initiated the immediate change in laws to stop this long ago.

This is just one more example of our government sitting on their worthless butt and giving us another reason to have complete distrust in your abilities.

FIX IT NOW!!!!!!!!!!!!!!!!!!!!!!

Tim Black

Norman, OK

Sandralyn Bailey

From: Rachel Geiselman [geiselmanr@chartermi.net]
Sent: Wednesday, November 29, 2006 7:42 AM
To: KJMWEB
Subject: Comments to the Chairman

03-123
FILED/ACCEPTED

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Rachel Geiselman (geiselmanr@chartermi.net) writes:

We just watched the NBC today show discussing the problems with a federal program that is supposed to assist the deaf and hearing impaired communicate but is actually being used to assist criminals throughout the world.

We are very disturbed by this and would like the FCC to address this issue. I think with text messaging and newer technology there should be a way to accomplish this without the use of operators.

Thanks for you attention.

Rachel Geiselman
906-482-0029

Server protocol: HTTP/1.1
Remote host: 24.247.42.233
Remote IP address: 24.247.42.233

Sandralyn Bailey

03-23

FILED/ACCEPTED

From: Glenna Garner [gg42@comcast.net]
Sent: Friday, November 24, 2006 3:30 PM
To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate
Subject: Increase VRS funding; don't cut it

DEC 7 2006

Federal Communications Commission
Office of the Secretary

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with many other deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other deaf people.

We should be encouraging more deaf people to use VRS. Deaf people use these services as part of their work and part of their lives. We urge you to do everything you can to make VRS and other relay services available to the many deaf people who do not currently know they are available.

The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the deaf community.

Increase funding for VRS and other relay services, do not cut it.

Thank you,

Glenna Garner

Sandralyn Bailey

03123

From: Jo Ann [gonewithwind2@msn.com]
Sent: Thursday, November 16, 2006 6:41 PM
To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate
Subject: Increase VRS funding: don't cut it

FILED/ACCEPTED

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with many other deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other deaf people.

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The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the deaf community.

Increase funding for VRS and other relay services, do not cut it.

Thank you,

Jo Ann Batchelor

Sandralyn Bailey

03-123

From: John and Suzanne [jscage@satx.rr.com]
Sent: Monday, November 06, 2006 10:12 PM
To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate
Subject: Increase VRS funding: don't cut it

FILED/ACCEPTED

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with many other deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other deaf people. We should be encouraging more deaf people to use VRS. Deaf people use these services as part of their work and part of their lives. We urge you to do everything you can to make VRS and other relay services available to the many deaf people who do not currently know they are available.

The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the deaf community.

Increase funding for VRS and other relay services, do not cut it.

Thank you,

Suzanne Cage

Sandralyn Bailey

From: timothy nordin [tmilesn@gmail.com] on behalf of tim nordin [tmilesn88@hotmail.com]
Sent: Friday, May 26, 2006 3:34 AM
To: Kevin Martin; Jonathan Adelstein; Michael Copps; Deborah Tate
Subject: Increase VRS funding: don't cut it

03-123
FILED/ACCEPTED

DEC - 7 2006

Federal Communications Commission
Office of the Secretary

Dear Chairman Martin, Commissioners Adelstein, Copps and Tate:

I am a deaf person and I use Video Relay Service, IP Relay or TTY to communicate. I am writing to thank you for supporting services that meet the communications needs of the deaf and hard-of-hearing community, and to urge you to increase rather than cut the rate for these vital services. I, together with many other deaf people, their families and coworkers, depend on VRS and other relay services to communicate with hearing people and other deaf people.

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The FCC has mandated improvements in VRS, and we applaud those improvements. We urge you to provide adequate funding to support continued improvement to VRS, and to support outreach to more people in the deaf community.

Increase funding for VRS and other relay services, do not cut it.

Thank you,

TIMOTHY NORDIN